

Rental Policies & Provisions

1. **Security/Reservation Deposit** – Each rental requires a Security Deposit. The Security Deposit is fully refundable at the end of the rental period less any damage, loss of equipment, cleaning, refueling, extra days and extra mileage fees. To avoid any additional charges, the motor home must be returned in the same condition as received. **Refunds are processed 5-10 business days following rental return.** To secure an advance reservation a \$2,000.00 deposit is required for Class A diesels, \$1,500 for all gas engine coaches. **THIS DEPOSIT IS ONLY REFUNDABLE PERSUANT TO THE CANCELLATION POLICY SET FORTH BELOW. WE DO NOT ACCEPT DEBIT CARDS FOR THE SECURITY DEPOSIT.**
2. **Requirements** – All renters and all authorized drivers must be 25 years of age and possess a current valid drivers license. Child car seats are required by law for each child under 4 years old. See options below.
3. **Payment** - Full payment is due upon delivery and prior to departure. **Accepted forms of payment:** cash, bank wire, and credit or debit cards, **WE DO NOT ACCEPT AMERICAN EXPRESS.** **Payment by personal check must be made at least 39 days prior to departure.**
4. **Check Out** - Motor home check out times are by appointment only. Special weekend and holiday times must be pre-arranged. Please allow 45 minutes for check out at time of pick up.
5. **Sanitation fee** – Each rental will be charged a non-refundable Sanitation Fee of \$30.00.
6. **Mileage** –Mileage rates vary, depending on unit.
7. **Housekeeping Kits** - Are available for a fee and may be requested when making a reservation. These kits include bed linens, towels & washcloths, pillows, blankets, eating and cooking utensils, dishware, cups and glasses, toaster, coffee maker.
8. **Pet Policy** – Pets are only permitted with written authorization in certain coaches and when preapproved the renter will be charged a deodorizing/cleaning fee.
9. **Awning** – Damages to awnings are not covered by insurance unless a collision occurs. Be aware of rain and/or windy conditions. Take proper care of the awning and roll it up when you leave the coach or retire for the evening. Many damages occur when the awnings are not supervised.
10. **Smoking – SMOKING IS NOT PERMITTED IN ANY COACH.**
11. **Violation of Policies** – Renter agrees that, if there is evidence of an unauthorized pet and/or smoking in coach, the supplier will be entitled to liquidate damages in the amount of \$1,500.00. This is not a penalty but is intended to cover damages for intensive cleaning and time without rental revenue, which is difficult to calculate with certainty.

Initials: _____

Rental Policies & Provisions (cont'd)

- 12. Insurance** - Florida renters can provide an insurance binder naming the supplier as an additional insured or purchase the Renters Liability Coverage at a cost of \$30 per day (\$55 per day for model numbers 07-A42D & 07-A43D-2). **All out of state and international renters must** purchase the Renters Liability Coverage with a deductible of \$1,500. Renter is fully liable for any damage caused by negligence, misuse or carelessness (including but not limited to roof damage, under-carriage and tire damage). If an insurance binder is **NOT** submitted before departure, you will automatically be charged for the Renters Liability Coverage.
- 13. Standard Equipment** – All of our units are equipped with air conditioning and awnings. Generally, motor home equipment also includes television, stored fresh water, flush toilets, waste/gray water holding tanks, cabinets/closets, hot water heater, range/oven, shower, furnace, refrigerator/freezer, microwave, am/fm radio, auxiliary generator, dining/sleeping accommodations and power steering. Renters are not charged for these items even though they are considered conveniences. If malfunctions of these items should occur they are not considered breakdowns and no compensation will be made. Model and layout may vary from unit shown on website. Renter agrees to return motorhome in same condition as it was received.
- 14. Accident/Incident Report** – The supplier requires documentation of circumstances involving an accident or incident. If anything occurs on private property call the police and make a report. If they do not respond make a report yourself and also document that the police have been called, but did not respond. Your rental binder will have a driver's accident report, please use this form even if an incident occurs. In the event of an accident/incident, and the renter does not fill out this form, he/she is subject to the insurance company not covering the claim and the renter then waives insurance coverage and will be responsible for the claim themselves. Your signature below will confirm these requirements and terms.
- 15. Cancellation Policy** - All cancellations must be in writing, and are effective upon receipt by AdventureTouring/USA RV Rentals. If notice is received more than 45 days prior to the rental date, Renter will forfeit reservation deposit. If notice is received between 45 and 30 days prior to the rental date, Renter will be charged 65% of the full rental price as a cancellation fee. If notice is received between 29 and 10 days prior to the rental date, Renter will be charged 75% of the full rental price as a cancellation fee. **ALL CANCELLATIONS RECEIVED LESS THAN 10 DAYS PRIOR TO THE RENTAL DATE WILL NOT BE ENTITLED TO ANY REFUND AND WILL BE CHARGED THE FULL RENTAL FEE.** Exceptions to this policy cannot be made for any reason, including weather or personal emergencies. We strongly recommend obtaining travel insurance covering trip cancellations. [Travel Guard Insurance](#)

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THIS IS NOT A VALID AGREEMENT UNTIL ACCEPTED BY AN AUTHORIZED REPRESENTATIVE OF ADVENTURE TOURING/USA RV RENTALS AND THE SUPPLIER.

BY MY SIGNATURE BELOW, I HAVE READ AND UNDERSTOOD THIS AGREEMENT AND ACCEPT ITS TERMS. I ALSO AUTHORIZE THE SUPPLIER TO CHARGE MY CREDIT CARD FOR ALL SERVICE AND COSTS INCLUDING DAMAGES AND LOSSES AS SET FORTH IN THIS AGREEMENT.

Renter:

Accepted By:

Signed

Signed

Printed Name

Printed Name

Date_____

Date_____